Josef Schadenhofer

Expert knowledge

One year experiences as IT Manager (BSP Manager Operations).
More than ten years experience with an enterprise IT infrastructure.
Seven years experiences as a chief engineer for infrastructure for Austrian, Central and Eastern Europe.

Major tasks

Planning, managing and implementation of projects
Administration of the infrastructure for A-CEE
Evaluation, planning and implementation of new technologies
Planning and coordination five person in Vienna and five persons in Eastern Europe

Projects

- Implementing processes and services based on ITIL standards (CMDB, Change Control, Ticket system)
- Migrating and consolidation of offices, services and computer rooms
- Building data center for the Vienna headquarter
- Design and implementation of data availability and recovery solutions
- Managing and planning of regional projects
- Planning and implementation of a software distribution solution for our sales representatives (Tablet detailing for healthcare professionals)
- Planning, implementation of affiliates in Moscow, Bucharest, Budapest, Warsaw
- Prepare policies and standards for the region
- Infrastructure audits
- Consolidate servers and services to VMware ESX (aim was, reduce hardware, be more flexible on maintenance and implementation of new services)
- Ongoing optimization of the infrastructure
- Planning and supporting the migration of our Oracle databases
- Implementing a servers and service monitoring tool
- Planning and implementation of layer 3 switching technology
- Planning and implementation of VoIP for Vienna
- Planning and implementation a SAN (EMC² and HP Blade servers)